



TRANSMISSION WARRANTY

This North Country Truck & Driveline (NCT) transmission rebuild includes a non-transferable 2-year unlimited mileage warranty on all workmanship from date of invoice. All warranty work and labor shall only be covered at our facility. Towing, subsequent lost wages or rental car coverage not covered.

To maintain this warranty customer must have proof of fluid and filters changed at 5,000 miles after install with OEM filters. Thereafter, vehicle must have service records of transmission fluid and filter services every 20,000 miles using OEM filters. Aftermarket filters will void warranty. Warranty only applies if these services are performed by a transmission shop or ASE certified facility. Service records must include mileage, date of service, quantity and type of fluid, and OE filter part numbers.

Warranty is ultimately void if truck has tire larger than 35" without service record proof of differential gear change, if transmission has been tampered with, is abused as a result of neutral drops, +17psi power braking, first second or third gear TCC lockup schedule, water damage, overheating or damage caused by lack of fluid due to improper tuning or external leaks. Cooler lines must be flushed at install and pressures must be checked. If metal present in fluid Transmission cooler should also be replaced prior to install of new transmission.

This warranty does not cover hard parts such as shafts, cases, one way roller clutches, etc. unless failure is caused by poor workmanship during rebuild or install. While we work rigorously to find the best American made transmission components available, we do not manufacture them "in-house" and cannot guarantee craftsmanship and metallurgy beyond what each manufacturer offers.

Warranty void if vehicle hauls a trailer or any type of load during initial 500 miles after installation of unit. This initial drive cycle is incredibly important in setting shift points and truck learning how owner drives in standard conditions. Not doing so will lead to premature failures of transmission components.

Change of tuning done elsewhere that in any way changes transmission pressures or shift behaviors and patterns or otherwise immediately voids warranty.

Torque Converter stall changes can be done one time at an added fee by Goerend and are subject to shipping charges and Goerend's wait times for this service. This may be necessary if other fuel or air components changed on vehicle AFTER trans installed (bigger turbo/injectors/etc). This is why we

discuss future plans for truck and goals prior to selling anyone an NCT trans unit as the stall and internals chosen are dependent on horsepower level customer trying to reach with truck.

Customer Signature: _____ Date: _____

Invoice # _____

Stage Installed: 1 2 3 Custom